Thank you very much for your order.

Should you have any questions or concerns regarding your order, please do let us know and we would be glad to assist.

Our ultimate goal at Jakob Rope Systems is to ensure you are completely satisfied with your purchase. If this is not the case after receiving your item, we would deeply appreciate it if you would give us the chance to address and resolve your concerns before leaving negative feedback.

Please feel free to contact us at 866-215-1421 or info@jakob-usa.com. We are always willing to assist.

Of course if you’ve had a pleasant buying experience, we would be very grateful if you would leave us positive feedback!

Thank you again for your purchase and we greatly appreciate your business!

1.1 This paragraph and conditions stated herein shall be binding upon Buyer unless otherwise agreed by Jakob in a signed writing.

1.2 Provisions to the contrary are valid only to the extent that they have been expressly contained in a writing duly accepted and signed by Jakob.

2. Conclusions of Contract - Extract of Labor, Materials, Deliveries and Services

2.1 The Contract shall not be between Jakob and Buyer unless such text as Jakob issues a written Confirmation of Order to the Buyer in writing.

2.2 All labor, materials, deliveries and services to be provided by Jakob are set forth in the Confirmation of Order. No other labor, material, deliveries or services shall be provided by Jakob. Information, specifications, data and other descriptions which may be contained in standards, catalogues, technical documentation or on Jakob’s website shall be binding upon Jakob unless expressly agreed between Jakob and Buyer in a mutually signed writing.

2.3 In the absence of any agreed contract to the contrary, Jakob shall retain ownership of and shall deliver to the place, specifications and technical documentation provided by Jakob to Buyer.

3. Prices

3.1 The agreed costs and pricing that shall be binding upon the parties is that which is specifically referenced in Jakob’s Confirmation of Order.

3.2 All costs and pricing not expressly delineated in Jakob’s Confirmation of Order or in Jakob’s confirmed Contract documents (Additional Costs) shall be borne by the Buyer. These additional costs may include, without limitation, shipping and packaging costs, freight, insurance, permits and fees for import, export, transport and other permits, certifications, fees, contributions, fees, customs, port charges, duties, and the like, which may be charged or charged, and all additional costs in connection with Jakob’s provisions, services and/or Jakob’s contract. Payment shall be invoiced at Jakob’s costs.

4. Payment Conditions

4.1 In the absence of any agreement in writing, payment is to be made without deduction upon receipt of the invoice.

4.2 If the Buyer does not make timely payment in full without notice, any interest starting from the due date at the rate of 2.5% per annum.

5. Reservation of Property Rights

5.1 Notwithstanding anything to the contrary, Jakob shall remain the rightful and legal owner of all materials and deliveries until it has received full payment for the same and is in accordance with the terms of this Contract. In the event of Buyer’s failure to remit payment, Buyer authorizes Jakob to take any and all actions necessary for Jakob to retain possession of all materials and deliveries hereunder at Buyer’s expense, but Jakob’s failure to institute proceedings shall not, under any circumstances, constitute a waiver of Buyer’s right to assert and Jakob shall remain entitled to seek and recover damages due to Buyer’s breach.

6. Term of Delivery

6.1 Notwithstanding anything to the contrary, the terms and timing of delivery set forth in Jakob’s Confirmation of Order shall govern the delivery of materials and deliveries to Buyer. The term for delivery shall not begin until such time as the Contract documentation is complete, agreed and duly executed, and where the time is of essence, the date of delivery shall be as set forth in Jakob’s Confirmation of Order.

6.2 The time for delivery shall be reasonably extended in the event of delays that are caused by others or beyond the control of Jakob, including but not limited to the following: cases of force majeure, acts or omissions of necessary raw material, semi-finished or finished products, goods from suppliers, works from other parties, strikes or labor disputes, riots, public disturbances or acts of war, governmental regulations, war, exhaustion of contract terms, acts of God, loss of materials and/or products, acts of public authorities or others with authority over applicable facilities or the parties, acts or omissions of shipping or mailing companies or customs authorities, or other material matters outside of Jakob’s control or otherwise unavailability of Jakob.

6.3 The time for delivery shall be reasonable extended if the data received by Jakob to fulfill its contract obligations is not provided by Buyer in a timely manner or if Buyer substantially modifies the data or specifications of the job. In the absence of an express agreement to the contrary, the Buyer shall have no right to delay against Jakob due to delays, except in the event such delay results from the intentional unlawful acts or gross negligence of Jakob. Notwithstanding anything to the contrary, in no event shall Jakob be responsible for any consequential indirect damages.

7. Transfer of Benefit and Risk, Insurance

7.1 All transportation shall be at the risk of the Buyer. It is Jakob’s general policy to purchase transportation insurance at Buyer’s expense. Jakob shall promptly communicate any particular requirements for transportation and insurance at the outset of the relationship. Complaints and any damages that may arise in connection with transportation or insurance are to be directed to the Buyer for the loss carrier with a copy to Jakob, immediately upon the earlier of the receipt of Jakob’s notification or the expiration of 60 days from the date of shipment.

7.2 Jakob shall not be responsible for any delays or errors caused by shipping companies or third parties. In no event shall Jakob be liable for refusing any claims arising from or in connection with transportation, shipment, transit, customs duties, taxes, import, export or otherwise.

8. Examinations and Acceptance of Deliveries

8.1 The Buyer shall immediately examine and inspect all deliveries within five days of receipt and inform Jakob in writing of any deficiencies in the quality or quantity of the deliveries. If the Buyer fails to timely report such deficiencies, the Deliverables are deemed to be accepted and by the Buyer.

8.2 In the event that Buyer timely reports a deficiency, the Deliverables shall be returned at Buyer’s cost to such location as Jakob shall specify and Buyer shall pay for all transportation, logistics, and all other associated costs.

9. Return of Goods

9.1 Goods ordered and delivered to Buyer are not returnable to Jakob absent an express written agreement to do so. Annuities entered into Jakob to make goods non-returnable by the Buyer shall be paid by the Buyer. Notwithstanding the foregoing, custom manufactured materials, sweated fittings on cables, webbed products, and spools of rope or wire may be eligible for return. No returns shall be accepted by Jakob more than ninety (90) days from the date of sale.

10. Guarantee, Liability for Deficiencies

10.1 Jakob guarantees its goods and services to be free from defects as more particularly set forth in this form, for a period of twenty-four (24) months (“the guarantee period”). The guarantee period shall commence on the date that the goods are departed from Jakob’s warehouse or factory and shall expire after a period of twenty-four (24) months. In the event of any defect or deficiency in Jakob’s goods or services, Buyer’s rights and remedies shall be exclusively limited to those identified in this Section 10, unless otherwise expressly agreed in writing by Jakob.

10.2 Jakob agrees to repair or replace, at its sole discretion, all goods and goods deliveries manufactured by Jakob that are proven to be defective or to have become damaged due to defective material, faulty manufacture or workmanship, through the expiration of Jakob’s guarantee period. Any goods returned under this guarantee shall be returned and become the property of Jakob. This guarantee shall be void for any of the following reasons: (a) if Buyer or any third-party undertakes any unauthorized modification or repair to any goods; if Buyer fails to comply with the guarantee period, or if Buyer fails to do any of the following:

(b) does not make timely payments to Jakob; (c) damage caused by Buyer or any third-party; (d) Buyer fails to do any of the following:

(1) returns in a timely manner all reasonable available suitable means to restrict and mitigate damages. While Jakob guarantees its products against certain defects and deficiencies, under no circumstances shall Jakob’s guarantee extend to any resulting damages to other property or to any consequential damages. Nor shall Jakob’s guarantee extend to any damages incurred by third-parties.

11. Governmental Regulations

11.1 In the event that Jakob has expressly and in writing assured Buyer of certain special properties applicable to the goods supplied i.e., properties not otherwise associated with Jakob’s products, Jakob’s express assurances of special properties shall apply only until the expiration of the guarantee period, other express warranties being reserved. Upon expiration of the guarantee period, Jakob’s assurances of special properties shall be deemed terminated. If the special properties are not fulfilled, or if partial fulfillment, Jakob shall immediately provide written notice of the same and Jakob shall therefore have a reasonable period of time to cure any noncompliance. If Jakob is unable or otherwise unable to cure a noncompliance, the Buyer shall be entitled to reject the goods for the reasonable reduction in the value of the goods supplied. However, Jakob shall not be liable for any resulting damages or consequential damages.

12. Limitation of Liability

12.1 This express warranty is the sole and exclusive warranty pertaining to Jakob’s products. In addition to the other provisions contained herein, this guarantee is subject to the following conditions and limitations:

(a) Jakob’s liability shall be limited to repair or replacement, at Jakob’s sole discretion, of goods or parts found to be defective in material or workmanship.

(b) Jakob shall be liable for the Buyer’s exclusive remedy in contract, tort and otherwise.

Installation Instructions for Individual Wire Rope Trellis Part #30/790001

Parts List

- 6 qft. Stainless steel 4’ x 4’ 5/32” diameter
- 3 qft. Stainless steel cables 98 7/16” x 1/32” diameter - 3 - 2 qft. Spacers
- 2 qft. Tensioners
- 2 qft. Plastic anchor (for concrete/masonry)
- 2 qft. Screws
- 2 qft. Plastic cross clamps

Tools Needed:

- Safety glasses
- Step Ladder
- Period
- Measuring tape
- Level
- Hammer
- Electric drill
- Caution guide
- Cable cutter or electric grinder or Pendant tool with cutting disk

Please refer to Installation Details diagram during Installation.

**IMPORTANT:** Never attach trellis to vinyl siding, Durovin or other synthetic or natural construction material. Walls where integrity is uncertain or where possible penetration of a moisture barrier membrane may create a potential for water leakage or damage or may violate and void any product warranties. Be sure to carefully seal all water penetrations with the proper sealant materials.

Consult a construction expert for advice on your specific conditions.

Mounting the brackets:

Determine the mounting location for both Spacers top and bottom. Distance between Spacers maximum 9 feet.

1. Remove the base plate of the spacer.
2. Mark the hole with a pencil using the center hole.
3. Drill the hole using Drill bit 5/16" Concrete/masonry wall.
4. Insert plastic anchor. (A)
5. Gently tap them with a hammer until they are flush with the wall face.
6. Seal the wall penetration by squeezing a ring of premium exterior grade sealer around the drill hole before attaching the base plate. (C) Be sure to check with your local hardware/paint store for recommendations on the proper sealant to use your surface and attachment conditions.
7. Attach the spacer. See installation details [3].

Note: To cut cable to the proper length measure the distance from center to center of top and bottom spacer (S) and subtract 2".
8. Attach the cables to the trellises. See Installation details [4].
9. Insert the trellis through the holes of the top and bottom spacers. See installation details [5].
10. To tension the cables spin the nut by hand until threads engage and you start to feel resistance. IMPORTANT: Do not over tension the cables; they should simply hang straight and flexibly. See installation details [6].

Hanging the rods:

10. With a measuring tape and Sharpie feel pen, mark each cable (E) at the points where you would like to attach the rods. (R)
11. Using a 4’ rod into the hole of the cross clamp and center. Clip the cross clamp rod onto the cable. See installation details [7].
1. Remove base plate from SPACER

2. Mount base plate to the wall

3. Attach SPACER to the base plate

4. TENSIONER

5. Attach top and bottom tensioners

6. Tension the cables using nuts until the cable is straight

7. Attach the rods with plastic rope clip

For Spare Parts visit us at: www.jakob-usa.com

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